

LIMITED WARRANTY FOR VIDEO COPY PROCESSOR / PRINTER / EPS
(Applicable only for Customers who purchased and used their products within US Territories)

1. A. Subject to the terms and conditions in this limited warranty, MITSUBISHI DIGITAL ELECTRONICS AMERICA, INC. ("MDEA") warrants to the original purchaser at retail (the "Purchaser") of this Video Copy Processor / Printer (the "VCP/PRINTER") that should, in MDEA's judgment, the VCP/PRINTER prove to be defective by reason of improper workmanship and/or materials, MDEA shall repair or replace, at its option, any defective part of the VCP/PRINTER without charge for the part(s) for the period specified in Paragraph 1B of this limited warranty and shall, for the period specified in said paragraph, bear the entire labor expense for any warranty repair of the defective VCP/PRINTER when such labor is performed at an authorized MDEA service center.

1. B. The following chart sets forth the period and coverage of MDEA's limited warranty by product. The limited warranty period commences on the date of purchase of the VCP/PRINTER by the Purchaser as indicated in the sales invoice, or proof of purchase.

VCP / PRINTER MODELS	WARRANTY PERIOD	COVERAGE
EPS, P AND CP MODELS (EXCLUDING SERIES LISTED BELOW)	1 Year from verifiable date of purchase	Parts and Labor
	6 months or 7,000 prints which ever comes first	Thermal / Video Heads
S AND G MODELS (EXCLUDING SERIES LISTED BELOW)	1 Year from verifiable date of purchase,	Parts and Labor
	6 month or 3,600 prints whichever comes first	Thermal / Video Heads
CP-9000DW, CP-9500DW, CP9550DW, CP-9800DW	1 Year from verifiable date of purchase	Parts and Labor
	12 months or 20,000 prints whichever comes first	Thermal / Video Heads

1. C. All parts used for replacement are warranted for the remainder of the original warranty period only. To obtain warranty service, the Purchaser must notify an authorized MDEA service center of any alleged defect within the applicable warranty period.

1. D. VCP/PRINTER serviced under this limited warranty shall, at MDEA's option, be returned in new or used generic cartons/packing.

1. E MDEA reserves the right to request the return of the defective part or product unit being replaced. Failure to return the defective part or product unit upon request by MDEA may result in MDEA charging the purchaser the full retail price of the replacement part or product unit.

2. PROOF OF PURCHASE DATE IS REQUIRED WHEN REQUESTING WARRANTY SERVICE. In order to obtain warranty service, the Purchaser must deliver the VCP/PRINTER to the nearest authorized MDEA service center. Shipping expenses are the Purchaser's responsibility. The name and address of the nearest service center can be obtained from a MDEA dealer or by writing or calling MDEA at the address and telephone number provided below. THE PURCHASER MUST PRESENT TO THE SERVICE CENTER A SALES RECEIPT OR OTHER WRITTEN EVIDENCE ESTABLISHING PROOF AND DATE OF PURCHASE OF THE VIDEO COPY PROCESSOR / PRINTER. THE RETURN OF THE OWNER REGISTRATION CARD IS NOT A CONDITION OF WARRANTY COVERAGE.

3. THIS WARRANTY DOES **NOT** COVER damage caused by: modification, alteration, repair or service by anyone other than an authorized MITSUBISHI service center; physical abuse to, or misuse of, the product operation in a manner contrary to the instructions which accompany the product freight damage; or any damage caused by acts of God such as lightning or fluctuations in electrical power. This warranty also excludes all costs arising from installation, adjustment of user controls, external antenna systems, service of products purchased or serviced outside the U.S.A., initial technical adjustments (set-up) and user-required maintenance. Consult the operating instructions enclosed with the product for information regarding user controls.

4. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE YEAR.

5. UNDER NO CIRCUMSTANCES SHALL MDEA BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE.

6. Some states do not allow a disclaimer of implied warranties, or the exclusion or limitation of incidental, special or consequential damages. Consequently, the disclaimer and limitations set forth in Paragraphs 4 and 5 above may not apply to all original purchasers at retail

7. This warranty gives specific legal rights, and the Purchaser may also have other rights, which vary, from state to state.

8. For technical support or the name of the nearest authorized MDEA service center, call: 1-888-307-0309 - U.S.A. or write to Mitsubishi Digital Electronics America, Inc., 9351 Jeronimo Road, Irvine, CA 92618, ATTN: Technical Support - Imaging Products. Or send us an email to tsupport@mdea.com.